



**NAVITUS**  
HEALTH SOLUTIONS

**UPDATE**

## Navitus Member Portal Transition

Over the past year, Navitus has been working on tools to improve the member experience and make pharmacy benefits easier to navigate and understand. One of the cornerstones of these efforts is a redesigned member portal.

The new member portal will provide your members with a much-improved experience including:

- Streamlined site from which members can review all their pharmacy benefits with just a few clicks
- Easier registration process
  - Members will no longer need their member IDs to register.
  - Intuitive self-help tools
- Improved accessibility for all members
  - The new site is available both in Spanish and English and 508-compliant.

### What to Expect

On August 3, we will transition your members to the new portal, located at [memberportal.navitus.com](http://memberportal.navitus.com).

- Members who visit to the legacy portal will be redirected to the new portal.
- Members who have previously registered on the legacy portal will need to re-register. You will find simple, step-by-step registration instructions on the login page [here](#).
- Members who have registered for the Navitus mobile app can now use the same email and password to sign in for both the portal and app and will not need to re-register.

### Tools to Help You Get Started

We've created a series of short YouTube videos to walk you through the new portal experience. Click the link below to view them:

<https://youtube.com/playlist?list=PLeUD4SdZl6RfNe0bK3913KY2Nz1GidLSt>

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We hope you are as excited as we are to provide your members with a much-improved resource to help them make the most of their Navitus pharmacy benefits.



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