

DC 37 Local 95 Head Start Employees Welfare Fund Plan Participants

Important Notification



Welcome Participants,

Your New Health Plan Administrator is Insurance Design Administrators (IDA). IDA will coordinate and confirm all eligibility, provide specific benefit information, assist in the pre-certification process, conduct claims processing, and provide excellent customer service to all plan participants.

You are receiving new Medical ID card(s). Please discard your old Medical ID card(s) only and begin using the new Medical ID card(s) effective May 1st, 2024.

Please Note: There are no changes to your Prescription Benefits through Navitus (Retail), Birdi (Mail Order), Specialty Pharmacy (Lumicera Health Services), or Dental Benefits through (HealthPlex).

You WILL NOT be receiving new Prescription or Dental ID cards. Please retain your current ID cards for these Benefits.

Please remember to present your new Medical ID card to your Providers at your next visit.

Submit Medical claims to **Insurance Design Administrator**
P.O. Box 793
Arnold, MD 21012

Hospital/Facilities information The hospital network is not being administered through MagnaCare. However, you have open access to all hospitals across the country. Your hospital coverage will be available but must be pre-certified through MedWatch. The Fund will administer the hospital coverage through IDA and a company known as ClaimsBridge. ClaimsBridge will work with the hospital to provide coverage provided under the Plan.

**MagnaCare Physician or
Non-Facility Provider visit:**

www.magnacare.com



For Precertification call: MedWatch 1-866-255-0793

Physician-Only Access

**Call IDA for Eligibility, Benefits
& Claims questions IDA:** 1-800-225-1345

You can find participating providers through IDA's website.

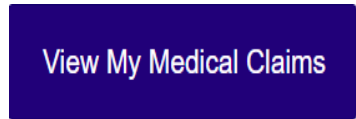
www.idatpa.com. Click on the **Find a Provider Button** and select MAGNACARE. **Follow the prompts to find a provider.**



Located on the www.idatpa.com Initial Home Page



Under **Quick Links**, to look up a claim, click the **View My Medical Claims button**, where you can register to view your claims and coverage status.



You can make all these features mobile by clicking **IDA on the Go** – and following instructions on how to add an IDA icon to your mobile phone, providing you access anywhere, anytime.



Attention Participants

If you have incurred any eligible expense for February 1st through April 30th, 2024, that you wish to have reimbursed, please download and complete a claim form from the Welfare Funds website. The form can be downloaded under the Forms or Resources tab. Once downloaded, please complete sections 1-13 and have your provider complete sections 14-33. You can also obtain the claim form from the provider's office. You must provide proof of payment if you're requesting to be reimbursed directly or a copy of the provider's bill. The claim form should be addressed to IDA provided on the claim form.